



Complaint form

Name

E-mail address

Phone number

Delivery address

Order number

Bank account number

The purchase should be returned

Product exchange Refund to bank account

Products to return

Product name

Reason for return (the return code below)

Quantity

Product name	Reason for return (the return code below)	Quantity
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

The return code

1. Defective 2. Bad quality 3. The product looked different on-screen 4. Another reason

Delivery address to return

Lunamies s.r.o., Petra Kubíčková, Korunní 5269/108, Prague 10, 101 00

E-mail address

hello@lunamies.com

Personal delivery is also possible upon agreement.