



Complaint form

Name

E-mail address

Phone number

Delivery address

Order number

Bank account number

The purchase should be returned

☐

Product exchange

☐

Refund to bank account

Products to return

Product name

Reason for return (the return code below)

Quantity

The return code

1. Defective 2. Bad quality 3. The product looked different on-screen 4. Another reason

Delivery address to return

Lunamies s.r.o., Petra Kubíčková, Korunní 2569/108, Prague 10, 101 00

E-mail address

hello@lunamies.com

Personal delivery is also possible upon agreement.